

## **Appointment Availability Study Request Due July 8, 2016**

### **Background**

HHSC is beginning work on the 2016 Appointment Availability study. Calls will be made to providers using provider directory information supplied by the MCOs. In an effort to use up to date provider lists, HHSC will be requesting directory information four separate times prior to each sub-study (OB/GYN, PCP, Behavioral Health, Vision). The first 2016 sub-study will assess appointment availability among STAR OB/GYN providers.

### **Request**

HHSC requests that STAR MCOs provide the following information below by **July 8, 2016**. If you have questions, please contact Alison Simister at [Alison.simister@hhsc.state.tx.us](mailto:Alison.simister@hhsc.state.tx.us). Please send responses to Alison Simister and copy your health plan management team.

The template must be completed with provider directory information for OB/GYN providers only. The template contains example data. Please delete this and provide a list of all OB/GYN providers in the member facing provider directory. There are two issues of note:

- HHSC is requesting that you include provider NPI. While this information is not in the provider directory, it will be useful for purposes of deduplication in the study.
- HHSC is also requesting some other items which are not required in the member facing provider directory. However, some plans have chosen to include these items. Please complete these fields only if this is information that a member would see when choosing a provider from your provider directory. Please be sure to only fill in information that is appropriate to each field (e.g. the "Last Name" column should only include the last name of the provider).